1. Applicability

These General Terms and Conditions set forth the contractual relations between the institution and European Stroke Organisation ("ESO") and Congrex Switzerland Ltd. (Congrex). The General Terms and Conditions apply to all agreements between ESO/Congrex and the institution with respect to the services offered by ESO. All charges will be charged by Congrex Switzerland Ltd, Reinacherstrasse 131, 4053 Basel/Switzerland.

2. Entry into force, right of revocation, withdrawal

As soon as the institution has confirmed the purchase of services via the Internet, these General Terms and Conditions enters into force.

3. Access rights

By means of an user identification and password, ESO will issue the institution rights of access to such ESO certification applications that form the object ESO and the institution.

ESO considers an institution to be a person/institution who uses the user identification and password, irrespective of whether this person actually owns access right.

4. Prices and payment terms

ESO reserves the right to adjust the certification fee to the market and/or price trends. The prices, if not expressly agreed otherwise, are net in Euro including VAT. The certification fee is non refundable. The certification fee will be charged through Congrex Switzerland Ltd, Basel/Switzerland.

5. Data protection/publication network

ESO is obligated to comply with the applicable data protection provisions. ESO is not in a position to comprehensively assure the confidentiality, genuineness and authenticity of the institution's data published online. The institution acknowledges in particular that personal data can also be retrieved in countries that do not recognize data protection provisions comparable to those in force in Switzerland.

The institution takes note and approves that ESO may collect and store all data of and on institutions, which are required for the ordinary processing during the application of certification. The institution validates that the documents are accurate and recent. Such data may include, but are not limited to, contact details and other information. ESO is obliged to respect the relevant data protection laws and regulations.
6. Warranty

To the extent permitted under law, ESO excludes any liability for consequential damage.

7. Risk

The institution bears all risks related to damage that may occur as a result of manipulation of her/his IT system, as a result of functional disruptions to her/his IT system and/or as a result of improper use of access rights.

8. Liability

The institution is fully responsible for the content of the data s/he submits to ESO. ESO rejects any liability for the content submitted by the institution.

9. Use of third-party applications

For every use of third-party applications integrated into the ESO applications and/or online platforms the institution accepts the corresponding terms of use of these applications.

10. Applicable law and legal venue

This agreement shall be governed exclusively by Swiss law, excluding international conflicts of law provisions. The exclusive place of performance and legal venue is the registered Head Office of ESO. ESO is also entitled to sue the Institution at her/his registered office.